## RaiseHope



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### **Final Approval**

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**Chapter 1:**

**Introduction**

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RaiseHope is a foundation for solving challenging problems facing poor communities around the world. As demand for support in areas such as education, health, poverty alleviation and humanitarian aid increases, unique opportunities arise to make a difference through joint initiatives. The mission is to bridge the gap between donors and beneficiaries and provide a platform where individuals, businesses and organizations can contribute money to help those in need. RaiseHope works to create positive change, promote sustainable development and improve the lives of vulnerable people through technology and community-based initiatives. This orientation emphasizes the importance of working to solve social inequalities and demonstrates the collective responsibility to combat and support poor communities around the world.

* 1. **Opportunity and Stakeholder**
* **Addressing critical social problems:** Ability to address social problems facing the poor around the world, such as lack of education, inadequate healthcare and human crises.
* **Using technology for social purposes:** Using technology to create a platform where people, businesses and organizations can contribute and support to improve the lives of those people.
* **Unite:** Provide opportunities for individuals and organizations to come together to solve societal problems and promote community and social responsibility.
* **Empowering poor communities:** Giving poor communities opportunities to strengthen them by providing them with necessary resources, education, healthcare and livelihoods.
* **Creating sustainable change:** The ability to implement sustainable solutions that address the root causes of social inequality, promote long-term growth and empower disadvantaged groups.

**1.1.1 Stakeholder**

* Donors
* Volunteers
* Partner Organizations
* Local Communities
  1. **Solution Overview**
* **Fundraising management and transparency:** Creating a platform to manage fundraising campaigns and ensure users know the importance that their donations will be used for the right charity. It helps build trust among donors and provides transparency in the donation process.
* **Providing comprehensive support to those in need:** It is RaiseHope’s mission to provide comprehensive support to meet the diverse needs of vulnerable individuals and communities. This may include services in areas such as education, health, livelihoods and emergency services.
* **Share progress reports transparently:** Sharing progress reports with stakeholders, including donors, beneficiaries and partners, is important for transparency and accountability. It allows stakeholders to track the impact of their contributions and ensure that resources are used effectively.
* **Supervisor:** Using a system where supervisors oversee every situation can help projects go smoothly and problems are resolved quickly. Administrative oversight may include overseeing fundraising activities, managing resources, and resolving any conflicts or concerns.
* **Conduct feedback assessments:** Conducting research to gather feedback from beneficiaries and stakeholders is an important practice. It provides insight into the effectiveness of programs and services, identifies areas for improvement, and ensures interventions meet the needs of the population.
  + 1. **Project Scope**
* **Development of a Platform:** Creating a user-friendly app to serve the platform for RaiseHope events.
* **Fund Management:** Using features to help with donor security and management, including donor registration, payment and tracking.
* **Comprehensive support services:** Providing support services such as education, healthcare, health promotion, and emergency services to meet the needs of many nations and communities.
* **Transparency and Accountability:** Developing a strategy for sharing information on progress to ensure transparency in fundraising and maintain accountability to stakeholders.
* **Verified Organizations:** Non-profit organizations that have been reviewed by RaiseHope for legitimacy and trustworthiness, ensuring good use of donations.
* **Security payment method:** A safeguard for financial transactions that protects user’s sensitive information when making a donation.
* **Monitoring:** Regularly evaluate platform activities and results to ensure transparency, effectiveness and alignment with goals.
* **Reporting and Evaluation:** Collect and evaluate data to generate insights and assessments about RaiseHope activities, impact, and effectiveness.
  + - 1. **Admin’s Module**
* A feature that will keep track of the Registered Users.
* Admin can manage user accounts, roles and permissions.
* Admin oversee fundraising activities and donations.
* Admin create reports and analyse the performance of the platform.
* Manage support cases and track their resolution.
* Admin is responsible for security and access control.
* Configure system setting and perform maintenance tasks.
  + - 1. **Donor’s Module**
* Donors can create and manage their accounts, including profile information and preferences.
* Donors can donate via different payment methods, including credit/debit card, bank transfer or mobile payment options.
* Donors may seek and participate in fundraising activities from RaiseHope or other user to contribute to specific causes or projects.
* Donors can set up continual donations to support causes and provide ongoing support to communities in need.
* Donors can create and download tax receipts for their donations so tax deductions can be made where applicable.
* Donors can track their donation history, view receipts, and track the progress of their donated funds.
* RaiseHope ensures the privacy and security of data donations, compiles with data protection laws and uses encryption and security measures to protect free information.
* Donors have access to reports and stories that show the impact their donations have on the lives of poor people and communities.
  + - 1. **Organization’s Module**
* Organizations can sign up and create a profile to provide information about their roles, activities, and areas of focus.
* Organizations can create, manage and support their projects and events on the RaiseHope platform, including fundraisers, service projects and sponsorships.
* RaiseHope provides organizations with tools resources to support their fundraising efforts, including fundraising, donor management, and recruiting competition.
* Organizations can use RaiseHope’s Volunteer management tools and resources to recruit, manage, and engage volunteers for their programs and initiatives.
* Organizations can track and report the impact of their activities and projects, sharing success stories, results and metrices with stakeholders, donors and beneficiaries.
* Organizations can use the RaiseHope platform to raise awareness of community issues, advocate for policy change, and support their causes and campaigns.
  + - 1. **Verification Module**
* By implementing robust verification processes for both organizations and individual, RaiseHope ensures the integrity, credibility, and effectiveness of its support services, promoting transparency, accountability, and trust among all stakeholders involved.
* Identify non-profits organizations that want to register and create a profile on the RaiseHope platform.
* Review organization details including bylaws, mission statement, registration information and contact information.
* Verify individuals, volunteers, fundraisers and other registered users on the RaiseHope platform.
* Identify people seeking help from RaiseHope’s services, such as education, healthcare and emergency services.
* Check eligibility including income level, place of residence, family and special needs.
* Place authentications status or tags on organization profiles, business pages, and user profiles to indicate authentication status for donors, volunteers, and stakeholders.
* Transparency and visibility of legal verification to increase trust in the RaiseHope platform and its users.
* Continuous and repeatable monitoring of organizations, individuals and projects to ensure compliance with RaiseHope’s standards, rules and regulations.
* Take immediate action in case of inconsistent verification, fraud with verification standards.
* Introduction to the process for users to flag suspicious activity, misinformation, or verification concerns.
  + - 1. **Payment Module**

The payment process in the RaiseHope program makes donating safe and easy, allowing donors to donate to support communities in need. Below are the main products and features of the Payment Module:

* With trusted payment service providers to secure free online transactions.
* Support multiple payment methods including credit/debit cards, bank transfers, mobile wallets and other electronic payment options.
* Donors can register and create profiles, provide payment information and payment details for donations.
* Free payment information is securely stored and encrypted to ensure confidentiality and prevent unauthorized access.
* Donors can initiate a donation transfer through the RaiseHope platform, select the desired amount and specify the cause to support.
* After completing the donation process, send confirmation to the donor to ensure approval and thank them for their support.
* A personalized email confirmation or notification with details about the donation and its requirements.
* Using security measure to protect payment information, including access tokenization, and compliance with PCI-DSS standards.
* Complying with data protection laws and best practices to ensure the confidentiality, integrity and secure of donated data.
* Configure payment gateway settings, parameters and preferences to comply with RaiseHope’s policies and operational requirements.
* Regular management and oversight of payment integration, including updates, and issue resolution.
  1. **Report Outline**

This report covers the details of all aspects of the system in a clear and concise manner. This report is divided into six chapters.

* + 1. **Chapter 1**

This chapter introduces our system through the rules and problem-solving process. Goals, objectives, and methods used to develop solutions.

**Chapter 2:**

**Literature/Market Survey**